



## Booking rules and regulations of the Ybrig Lodge

1. Each booking is subject to a 50% deposit, refundable up to 2 weeks before arrival in the summer and low season, and up to one month in the winter.

If the deposit payment is not made by the specified date, the reservation will be canceled.

2. When renting the entire facility small dogs are allowed only by prior arrangement. Once Ybrig Lodge confirms a stay with a dog, the guest is required to read, sign and follow the Ybrig Lodge rules and regulations for dog owners.
3. Ybrig Lodge reserves the right to withdraw from the contract and to cancel the reservation without any cost up to 14 days before the scheduled check-in date.

Ybrig Lodge also reserves the right to cancel the contract at any time in the following situations:

- lack of deposit payment
- incompatible purpose of the guest's stay (e.g. no bachelor parties allowed)
- in the event of conjecture on the part of Ybrig Lodge that the guest may have bad intentions towards YL's activities

- force majeure and extraordinary circumstances (including illness, hospitalization, death of a loved one)

- presumption that the guest is intended to harm the place and activities of Ybrig Lodge

In the above situations, the guest is not entitled to compensation.

4. Bachelor parties and loud events that could disturb neighbors are prohibited.

## HOUSE RULES

Dear guests,

We warmly welcome you to our house. We hope that you will spend an unforgettable time with us and look forward to your next stay at Ybrig Lodge.

The satisfaction of our guests is our first priority. Therefore, we ask you to respect the Ybrig Lodge guidelines that have been established for the well-being of all our guests. Respect and friendliness are the foundation of our house.

Below you will find the house rules of Ybrig Lodge.

### Check-in

Check-in starts at 3:30 pm and ends at 10:30 am the next morning.

Each guest must fill out a check-in form. Personal data will remain with Ybrig Lodge and can only be disclosed to the relevant authorities.

### **At the disposal of the guests**

Outside the room at the disposal of our guests are:

- A common bathroom
- A dining room available in the morning during breakfast (unless otherwise agreed when the entire facility is rented or a dinner party is pre-arranged)
- An outside terrace with a large sitting area overlooking the mountains
- Kitchen in the guest area (refrigerator, coffee maker, electric kettle and a microwave are available to our guests)

Kitchen stoves are not available as cooking in the kitchen is not allowed unless the entire facility is rented by one group. We kindly ask you to keep the common kitchen area tidy for other guests, and to consume all meals here rather than in the rooms.

### **Drinks in the refrigerator**

Please write down all drinks and spirits consumed on the card provided and settle the bill at check-out.

### **Rooms**

The following is NOT allowed in the rooms: cooking, dining, washing/drying clothes, smoking or starting an open fire in any form (e.g. no candles please).

Towels are changed twice a week, please put dirty towels in the basket provided. Bed linen is changed weekly.

Taking Ybrig Lodge towels to the swimming pool or lake is prohibited.

### **Bathroom**

We check on and clean the bathroom facilities throughout the day but please also do your part and consider the comfort of other guests. This means keeping the bathrooms clean after use and not occupying them for a long period of time please.

A hairdryer is made available and can be found in each bathroom.

### **Quiet hours**

Please respect the Swiss quiet hours from 22.00 - 07.00. All guests are requested to keep the noise down during that time.

### **Smoking**

Smoking regular or electronic cigarettes & vaping, the use of tobacco products and the lighting of fires of any kind is strictly prohibited throughout the house. The customer accepts and respects this provision when making a reservation. ACHF 500 charge plus any cleaning fees will be charged to clients disobeying this rule. Ybrig Lodge will also seek additional compensation for lost revenue if the room is put out of use as a result of a violation of the no-smoking rule.

### **Keys**

Please leave the front door locked as you enter and leave the house.

Loss of a room or the front door key will result in a charge equivalent to the cost of replacing the lock and no less than CHF 200.

### **Visitors / Pets**

Outside visitors and pets are welcome up on prior arrangement with the reception desk only.

Please see our rules for Pet Owners for more details on visiting with pets.

### **Check-Out**

We ask you to vacate your room by 10:30am on the day of departure. Late check-out is possible only after prior arrangement. We will happily accommodate reasonable late check-out requests when possible.

We are happy to store your luggage if you need storage for a few hours on check-in or check-out days.

### **Items left behind**

Personal belongings left in the room by the departing guest will be returned to the address provided by the guest at the guest's expense. In the absence of such instructions, YL will keep these items for 1 month.

### **Payment**

Unfortunately we currently do not accept card payments. We kindly ask you to settle your bill in cash or with Twint.

Cash / ATM machines are available nearby.

### **Parking**

The parking lot at Ybrig Lodge is free of charge and is not guarded.

### **Damage**

Please inform us of any items that are not working or you find to be defective, so that we can repair or replace them as soon as possible.

Deliberate or reckless accidental damage caused by guests will incur charges.

### **Liability for personal belongings and valuables**

We assume no liability for personal items and valuables stored in your room. Please lock your room as you leave for the day.

### **Additional services**

Please note that the use of sauna and the outdoor fire place is at your own risk.

We sincerely hope you have an amazing and relaxing stay at Ybrig Lodge and welcome any feedback.

### **Important phone numbers :**

Police 117

Fire department 118

Ambulance 114

Swiss Air-Rescue 1414

Hospital Einsiedeln +41 55 418 51 11





## YBRIG LODGE RULES FOR PET OWNERS

Dear guests,

We love animals and have a small puppy ourselves so staying with your pet at Ybrig Lodge is possible. Pet owners, however, must comply with certain, non-negotiable rules:

1. Permission for a pet to stay at the YL facility will be granted only after prior consultation with the facility host and after the pet owner/guardian signs the intended arrangement.
2. A deposit of 100 CHF is required on the day of arrival to cover possible damages. Refundable at check-out if no damage caused.
3. Damages caused by the pet and exceeding the deposit must be borne by the pet owner.

For the avoidance of any doubt, excessive amounts of dog hair due to shedding must also be cleaned/removed by the pet owner or a charge will apply.

4. The pet must not be left alone in the room for more than 4 hours and must always have access to water provided by the pet owner.

5. The owner, aware that his pet could cause damage in his absence, should leave the pet in a dog box or crate when leaving the room. Ybrig Lodge does not supply such crates, it's the responsibility of the owner to have one.

6. In case of serious disturbance to other guests, YL may refuse to provide further services to the owner and his pet and ask them to vacate the premises effective immediately – with no refund or compensation.

7. Outside the room, the pet should always be kept on a leash.

8. In the case of working animals, a certificate must be presented.

Thank you for your understanding, the above regulations ensure a peaceful and safe stay for all our guests and their pets.

I acknowledge that I have read the above information and agree to Ybrig Lodge's rules and regulations for pet owners.

Place and Date

Signature